



Australian Government
Department of Foreign Affairs and Trade

Application for COVID-19 overseas financial assistance

Mandatory check boxes

- I am an Australian citizen;
- I am suffering financial hardship as result of travel restrictions put in place due to COVID-19;
- I have no other source of income and have exhausted all other possible avenues of assistance (including all savings, family and friends); and
- I have been attempting to return to Australia

Have you or any of your immediate family members previously applied for or received COVID-19 overseas financial assistance?

- Yes
- No

Note: an asterisk * denotes a mandatory field

Primary applicant (name as it appears on your passport)

* First name: _____ * Last name: _____
* Date of birth: ____/____/____ * Australian passport number: _____

Current location (overseas)

* Address: _____
* City: _____ * Country: _____

Address in Australia to which you intend returning

* Address: _____
* Suburb: _____ * Postcode: _____

Contact details

(Note in additional information field if you require contact in a language other than English)

* Telephone: _____ * Email: _____

Financial assistance

* **I am seeking financial assistance to return to Australia and/or remain overseas until a flight to Australia becomes available, for the following reasons [select all which apply]:**

- I cannot afford a ticket to return to Australia due to increased flight costs and am seeking an **interest-free loan for a flight back to Australia****; and/or
- I cannot depart my current location and return to Australia due to border restrictions and/or lack of commercial flights and am seeking an **interest-free loan for living costs** while I am unable to return to Australia.

** “Flight back to Australia”: a one-off loan to help cover the costs of a flight to return to Australia. (You only need to repay the pre-determined standard one-way fare as set out in the table below). Any additional cost for the purchase of the ticket will be covered by the Australian Government.

Loan/grant amount for flights, by region

Region	Standard one-way fare
Central & South America	\$2,000
Africa	\$2,500
Middle East	\$1,500
North America	\$1,500
Europe (including UK)	\$1,500
South and Central Asia	\$1,000
South East Asia	\$750
North Asia	\$1,000
Pacific	\$750

Note: Flight grants (non-repayable) are available for eligible pensioners and minors (under 18 years of age).

Interest-free loan for living costs – Funding limits

Immediate family size	Funding limit
1	Up to \$2,000
2	Up to \$3,000
3	Up to \$4,000
4	Up to \$5,000
5 or more	By arrangement

Note: Living costs grants (non-repayable) are available for eligible pensioners.

If applying to receive an **interest-free loan for living costs**, what amount of loan are you seeking?

\$ _____

OFFICIAL: Sensitive (when completed)

* What is your current living situation overseas (where are you living, e.g. hotel, staying with family or friends)?

* How are you currently funding yourself overseas?

* Is your current funding source continuing?

* Please provide the names and contact details of any family members/friends/others from whom you have sought financial assistance.

* Do you receive an Australian pension? (Please provide evidence, e.g. bank statement)

* Date you last departed Australia

____ / ____ / ____

Family members included in this application for assistance

First name: _____ Last name: _____

Date of birth: ____ / ____ / ____ Passport number: _____

Relationship: _____ Currently living with you? _____

First name: _____ Last name: _____

Date of birth: ____ / ____ / ____ Passport number: _____

Relationship: _____ Currently living with you? _____

OFFICIAL: Sensitive (when completed)

First name: _____ Last name: _____

Date of birth: ____ / ____ / ____ Passport number: _____

Relationship: _____ Currently living with you? _____

First name: _____ Last name: _____

Date of birth: ____ / ____ / ____ Passport number: _____

Relationship: _____ Currently living with you? _____

Additional information

Provide any additional information to support your application.

Supporting documentation

To be eligible for assistance, you must attach the **photo page of your passport** and those of any other family members living with you.

You'll also need to provide documentation (digital photos, scans, pdfs, etc. – not links to documents) to prove you're vulnerable and in financial distress. Example documentation includes:

- Last three months of bank statements for all bank accounts held in your name, showing the account holder name, transactions and most recent balance;
- A letter from your most recent employer confirming you have no access to leave or your employment has been terminated;
- Evidence of previously booked airline tickets which were cancelled by the airlines or other attempts you have made to return to Australia;
- Information about any medical condition you may have;
- Evidence of your inability to receive subsistence through your local social security service;

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- . Evidence of any Australian pension you receive; and
- . Any other information you think we should consider to determine whether you are eligible to receive financial assistance

If approved for an **interest-free loan for living costs**, do you have an Australian bank account in your name?

- Yes
- No

* If approved for an interest-free loan, do you agree to sign a legal Deed constituting an undertaking to repay your debt?

- Yes
- No

* Do you provide consent for us to discuss your application with the family members/friends/contacts you have provided in your application or supporting documentation?

- Yes
- No

Note – it is not mandatory to provide consent for us to discuss your application with the family members/friends/contacts you have listed in your application or supporting documentation. However, if you do not provide this consent, we may need to discuss your application in further detail with you so that we can establish your eligibility to receive financial assistance.

Declaration

I declare that the information I have provided in this form is true and correct.

I understand that providing false or misleading information is a criminal offence under the Criminal Code Act 1995 (Cth) and may limit the ability of the Department of Foreign Affairs and Trade (DFAT) to provide me with consular assistance or financial assistance. DFAT may request evidence to support any claims made on this form.

Personal information provided to DFAT is protected by law, including the Privacy Act 1988. I understand DFAT may collect, use and disclose my personal information, including to overseas recipients where DFAT reasonably believe it is necessary, to provide me with consular assistance. This may include disclosure to third-party service providers for the purpose of arranging flights and, where I have provided consent, disclosure to friends or family members listed in my application form or supporting documentation for the purpose of verifying the information I have provided. (Please note: Important information about the privacy of your personal information is contained in our Consular Privacy Collection Statement available at <https://www.dfat.gov.au/about-us/corporate/Pages/consular-privacy-collection-statement>, or by requesting one from DFAT.)

I understand that any information provided by DFAT is general in nature and does not constitute financial advice. I understand that I may need to seek independent personal financial advice specific to my needs from a licensed financial adviser.

Signature: _____ Date: ____/____/_____